

Visiting Watershed

Find out everything you need to know about the changes we've made to help you have a safe and enjoyable experience visiting us

New opening times

Before heading out to visit us, make sure you have a look at our new opening times.

Please note we are now closed on Mondays and in the mornings.

Box Office

Tue & Wed, 12:00 - 18:00

Thu to Sun, 12:00 - 15 mins after the last film screening starts (approximately 19:30)

Closed Mondays

Café & Bar

Tue to Sun, 12:00 - 22:00

Food served every day 12:00 - 20:00

Closed Mondays

Cinema Screenings

Films showing Thu - Sun from 14:30.

Pervasive Media Studio

Closed to visitors until further notice.

What we're doing to keep you safe

- Reduced capacity in our cinemas and Café & Bar
- One way systems - a detailed map is available
- Floor markings to enable social distancing
- Hand sanitiser throughout the building
- Increased and enhanced cleaning regime
- Providing staff with full PPE and perspex screens at desks and the bar
- Advance online booking for film screenings and table booking in the Café & Bar
- Contactless payments - we are cashless
- Staff have been fully trained on new health and safety measures, and are available in every area of the building to talk to and help you.

What you can do to help us

- If you have any Coronavirus symptoms, or anyone in your household has had any symptoms in the last 14 days, please don't visit us. Get better soon and see us when it is safe!
- Book in advance online - you can book paperless cinema tickets and a table in the Café & Bar before you arrive
- Make contactless payments
- Maintain social distancing by following our one way systems and safe distancing markers and signage
- Use the hand sanitiser provided
- Don't consume food or drink in the cinemas
- Arrive on time for your Café & Bar table or film screening. Cinemas open 30 minutes before the film starts

Face Coverings

You will need to wear a face covering whilst in the cinemas and moving around the building, in accordance with Government guidelines

When you are sat at a table in the Café & Bar you do not need to wear a face covering

Respect everyone in our space. This is new for everyone and we are all adjusting. Please listen to our staff who are there to help

Be kind and enjoy yourself!

We ask everyone to be mindful that some people are unable to wear a face covering and the reasons for that might not be immediately apparent.

Changes in the building

Don't worry about remembering all of this detail, it will be clearly signposted and there will be staff around in every area to help you.

We have also made a Visual Story to help you prepare for your visit and become familiar with the new systems.

<https://www.watershed.co.uk/visit/visual-story>

Entrance and Exits

Please enter via the main entrance on the ground floor, or use the ramped, electronically assisted door around the corner if you require it.

You'll be greeted by a friendly foyer host who is there to welcome you, direct you, provide any answers you may have about the safety measures we have in place in the building and help with any access needs.

Because of our new one way systems exits are different depending on which area of the building you are visiting:

If you are leaving the Café & Bar, exit via the stairs (keep right) and the ground floor accessible door exit.

If you are leaving one of our Cinema screens, you'll be guided around the rear of the screens and out our back exit. If you require the use of the foyer lift, you can still exit this way.

You are welcome to use the foyer lift at any time.

Visiting and using the Café & Bar

Book in advance

We encourage you to book a table in advance online before heading out to visit us (you don't need to be eating with us to book a table - you can still have a table if you're just drinking).

<https://www.watershed.co.uk/cafe-bar>

You can still drop in and see if there are tables available in the Café & Bar or buy cinema and event tickets at Box Office in person. But we recommend you book in advance to avoid disappointment.

Maximum 6 people.

When you arrive

You will be greeted by a friendly Café & Bar welcome host in PPE who will invite you to use the hand sanitiser provided and direct you to your table.

Ordering Food & Drink

On your table you'll find instructions for ordering and paying for food and drink via your phone, laptop or tablet. There is free wi-fi in our Café & Bar.

Don't worry if you don't have a phone, laptop or tablet - speak to one of our staff and they will help you with your food and drink order.

Your food and/or drinks will be delivered to your table.