

Visiting Watershed

Find out everything you need to know about the changes we've made to help you have a safe and enjoyable experience visiting us.

New opening times

Before heading out to visit us, make sure you have a look at our new opening times below.

Please note we are currently closed on Mondays.

Box Office

Open Tue to Sun this week

- Tue to Sun: 12:00 until 15 minutes after the last screening starts

Online ticket booking is available all day every day at any time.

Café & Bar

- Tue & Wed: 09:30 - 22:00
- Thu & Fri: 09:30 – 22:30
- Sat: 10:00 - 22:30
- Sun: 10:00 - 22:00

Food served 12:00 - 20:00 every day we are open.

Undershed

Tue, Wed, Thu: 12:00 - 22:00

Fri & Sat: 12:00 - 22:30

Sun 12:00 - 22:00

Food served 12:00 - 20:00 every day we are open.

Cinema Screenings

Films screening this week:

- Tue to Thu, with six screenings a day
- Fri to Sun, with nine screenings a day

[Find out what's on](#)

Pervasive Media Studio

Closed to visitors until further notice.

Please [email the Pervasive Media Studio](#) if you have any queries.

What we're doing to keep you safe

- **Reduced capacity** and socially distanced seating plans in our cinema. **Current capacity is 75%.**

- **Face coverings.** We continue to require everyone to wear a face covering whilst in the cinemas and moving around the building. We ask everyone to be mindful that some people are unable to wear a face covering, and the reasons for that might not be immediately apparent
- **We are continuing to offer table service** in the Café & Bar and staff will continue to observe social distancing where possible
- **Providing staff** with face coverings
- **Air flow management** plans in place to ensure adequate ventilation throughout
- **Advance online booking** for film screenings
- If you wish to book a table in the Café & Bar simply drop us an email
- **Contactless payments** - we are cashless
- **Hand sanitiser** throughout the building
- **Increased and enhanced cleaning** regime

What you can do to help us

- **If you have any Coronavirus symptoms**, or anyone in your household has had any symptoms in the last 10 days, please don't visit us. Get better soon and see us when it is safe!
- **Book in advance online** – you can book paperless cinema tickets
- **If you would like to check in via NHS Test and Trace** please feel free to do so, although it is no longer required to enter the building
- **Make contactless payments**
- **Maintain social distancing** wherever you can
- **Use the hand sanitiser** provided
- **Don't consume food in the cinemas.** You can bring drinks from Undershed into the cinemas.
- **Arrive on time** for your Café & Bar table or film screening. We aim to open cinema doors around 15 minutes before start times
- **Respect everyone in our space.** Please listen to our staff who are there to help

Face Coverings

You will need to wear a face covering whilst in the cinemas and moving around the building, in accordance with Government guidelines.

When you are sat at a table in the Café & Bar you do not need to wear a face covering.

Respect everyone in our space. This is new for everyone and we are all adjusting. Please listen to our staff who are there to help.

Be kind and enjoy yourself!

We ask everyone to be mindful that some people are unable to wear a face covering and the reasons for that might not be immediately apparent.

Changes in the building

Don't worry about remembering all of this detail, it will be clearly signposted and there will be staff around in every area to help you.

We have also made a [Visual Story](#) to help you prepare for your visit and become familiar with the new systems.

Entrance and Exits

Please enter via the main entrance on the ground floor, or use the ramped, electronically assisted door around the corner if you require it.

You are welcome to use the foyer lift at any time.

Visiting and using the Café & Bar

Booking information

You no longer have to book a table online, just find a spot for yourself when you arrive.

You can still reserve a table by [emailing the Café & Bar team](#) if you'd like to.

To limit the amount of movement around the Café & Bar, table service will continue, using the ordering system currently in place.

Ordering Food & Drink

You can order by going up to the bar, or on your table you'll find instructions for ordering and paying for food and drink via your phone, laptop or tablet. There is free wi-fi in our Café & Bar.

Don't worry if you don't have a phone, laptop or tablet – speak to one of our staff and they will help you with your food and drink order.

Your food and/or drinks will be delivered to your table.